



Corporate Plan 2016 to 2020
Strategy & Resources Committee's Provisional Targets for 2018 to 2019

Key Priority	Targets for 2018/19	Responsible officer	Targets to be achieved by
Keeping our borough clean and green	<ul style="list-style-type: none"> Establish a corporate group to evaluate the future approach to enforcement and community safety with an agreed work programme 	Damian Roberts	April 2018
	<ul style="list-style-type: none"> Refurbishment of Rosebery Park Pond 	Ian Dyer	July 2018
	<ul style="list-style-type: none"> Complete the newt survey at Stones Road Allotment and report on future options 	Mark Shephard	September 2018
Supporting our community	<ul style="list-style-type: none"> Appraise options for the development of the Wells Site and agreed community space 	Mark Shephard	September 2018
	<ul style="list-style-type: none"> Complete the transfer and support the handover of Horton Chapel to the Horton Chapel Arts & Heritage Society 	Amardip Healy	March 2019
	<ul style="list-style-type: none"> Deliver the agreed initial Community Infrastructure Levy (CIL) and Civic Investment Fund scheme (CIF) in line with timetable 	Gillian McTaggart	July 2018
	<ul style="list-style-type: none"> A report to S&R Committee to determine the options to develop two units for residential accommodation in South Street 	Mark Shephard/Rod Brown	July 2018

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Supporting our community	<ul style="list-style-type: none"> Support the delivery of the Hollymoor Lane Parade 	Mark Shephard	March 2019
	<ul style="list-style-type: none"> A review of the CCTV provision provided by the Council 	Rod Brown	March 2019
Managing our resources	<ul style="list-style-type: none"> Delivery of the Income Generation Plan and agree the Supporting a marketing action plan 	Lee Duffy Shona Mason	April 2018 September 2018
	<ul style="list-style-type: none"> Produce a 10 year Financial Projection for the Council 	Lee Duffy	September 2018
	<ul style="list-style-type: none"> Retender the Facilities Management (FM) contract to be awarded 	Mark Shephard	January 2019
	<ul style="list-style-type: none"> Improve on-line functionality to increase digital services for residents 	Judith Doney	March 2019
	<ul style="list-style-type: none"> Co-ordinate and support the Council's civic events for 2018 to commemorate: WW1, Epsom 400 and Suffragette 	Shona Mason	December 2018
	<ul style="list-style-type: none"> Report on adopting a policy on single use plastics and an action plan to Strategy & Resources 	Amardip Healy	September 2018
	<ul style="list-style-type: none"> To agree an unauthorised encampment protocol with partners 	Amardip Healy	May 2018
	<ul style="list-style-type: none"> At least 98.4% of Council Tax collected 	Judith Doney	March 2019
	<ul style="list-style-type: none"> At least 99.0% of Business Rates to be collected 	Judith Doney	March 2019

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Managing our resources	<ul style="list-style-type: none"> Process new Housing Benefit claims within an average time of 28 days 	Judith Doney	March 2019
	<ul style="list-style-type: none"> Process Housing Benefit change of circumstances within an average time 11 days 	Judith Doney	March 2019
Supporting businesses and our local economy	<ul style="list-style-type: none"> Letting availability of South Street premises ground floor as a commercial occupation 	Mark Shephard	March 2019
	<ul style="list-style-type: none"> Run an event for local businesses with the Surrey Chamber of Commerce (Economic Development Contract) 	Head of Planning/Julia Owen	August 2018
	<ul style="list-style-type: none"> Host an annual welcome event with University of the Creative Arts (UCA) business students 	Shona Mason	October 2018
	<ul style="list-style-type: none"> Work in conjunction with UCA to produce a promotional film to promote Epsom & Ewell 	Damian Roberts	March 2019
	<ul style="list-style-type: none"> Support the work of the Business Improvement District (BID) 	Damian Roberts	March 2019

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Supporting businesses and our local economy	<ul style="list-style-type: none"> Produce an economic profile of the Borough including ward profiles 	Gillian McTaggart	December 2018
	<ul style="list-style-type: none"> Report to S&R on the options to establish a joint committee 	Amardip Healy	July 2018
	<ul style="list-style-type: none"> Develop a Memorandum of Understanding for the market place 	Damian Roberts	December 2018